

Week 2

Evaluation of random internet site. This is heuristic evaluation of Mercer Registration.

Scoring:

- 0 – This is not a usability problem
- 1 - cosmetic problem
- 2 - minor usability problem
- 3 - major usability problem; important to fix
- 4 - usability catastrophe; imperative to fix

myMercer

Hello Christopher! Logout | Help

My Home Page Personalize

Online Registration My Grades Health Insurance Waiver

> Campus Info
> Academics
> My Profile
> Contact Manager
> Message Center
> My Finances
> My Financial Aid
> My Documents
> External Links

Announcement
Calendar
Advisor
Register to Vote
Statement of Student Responsibilities
Password Change

Manage My Account
Residence Life/Housing
Student Privacy
National Student Clearinghouse
Financial Aid Award Letter
Barnes and Noble (Macon)
Message Center
Starfish
Electronic Transcripts
Canvas Access
Retrieve IRS Form 1095

News Center
Mercer News!...more

My Weather
MSN TopStories
Fox TopStories
ESPN TopStories
CNN TopStories

Doc Center

Version: 18.0.1.5

Home | Logout | Help | Site Index | Campus Contacts | Privacy Policy | Feedback Form

Consistency and standards

Different styles of selection. Attention . **Rating: 3.**

Improvement:

Consistency between search areas.

Registering for 2017 Fall MCN/ATL/RAC/NUR

Register in 3 easy steps: 1 Select 2 View 3 Register

Course Search

Term Period: *All*

Display: All Courses

Sort by: Default

Areas of Study: Default

Keyword: _____

Code: _____

Type: *All*

Level: *All*

Instructor: _____

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Classes starting between: *Any* - *Any*

Reset Search

Quick Add

Enter course code and section to add to Selected Courses.

Course Code: INFM498

Section: _____

Add

Search Results - All Courses

Course	Course Title	Cr	Type
BUS ACC 205.	Introductory Managerial Accounting	3.00	Lecture
BUS ACC 372.	Intermed Financial Accounting II	3.00	Lecture
BUS ACC 375.	Tax Accounting	3.00	Lecture
BUS ACC 421.	Accounting Information Systems	3.00	Lecture
BUS BA 662.	Social Media and eMarketing	3.00	Lecture
BUS BAA 601.	Managerial Economics	3.00	Lecture
BUS BAA 603.	Financial & Managerial Accounting	3.00	Lecture
BUS BAA 607.	Management Infor Systems	3.00	Lecture

Go to Page: Go

Displaying 1-10 of 114 Course(s)

The course was not found. Enter the section if one exists.

Ok

Register for your courses. View Courses Proceed to Final Step

Cr	Campus	Delivery Method	Instructor	Seating	St
3.0	RAC	Distance Learning/Collaborate	Revels	7/22/0	Re
<input checked="" type="checkbox"/>	RAC	Distance Learning/Collaborate	Liu	3/22/0	Re
<input checked="" type="checkbox"/>	RAC	Distance Learning/Collaborate	Liu	4/22/0	Re
<input checked="" type="checkbox"/>	RAC	Distance Learning	Roty	22/22/1	Re

Classes - Select

Error prevention

Not very clear where to enter the course code since it has different names. Also has a gap between letters and numbers. **Rating: 3.**

Improvement:

Consistency between search areas.

Registering for 2017 Fall MCN/ATL/RAC/NUR

Register in 3 easy steps: 1 Select 2 View 3 Register

Course Search

Term Period: *All*

Display: All Courses

Sort by: Default

Areas of Study: Default

Keyword: _____

Code: INFM498

Type: *All*

Level: *All*

Instructor: _____

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Classes starting between: *Any* - *Any*

Reset Search

Quick Add

Enter course code and section to add to Selected Courses.

Course Code: _____

Section: _____

Add

Search Results - All Courses

Course	Course Title	Cr	Type
This search did not find any courses, please try again			

Displaying 0 Course(s)

Selected Courses

Please click the Proceed to Final Step button to register for your courses. View Courses Proceed to Final Step

Select	Action	Course	Sec	Cr	Campus	Delivery Method	Instructor	Seating	St
<input checked="" type="checkbox"/>		PCM INFM312.	1W1W	3.0	RAC	Distance Learning/Collaborate	Revels	7/22/0	Re
<input checked="" type="checkbox"/>		PCM INFM332.	2W1T	3.0	RAC	Distance Learning/Collaborate	Liu	3/22/0	Re
<input checked="" type="checkbox"/>		PCM INFM372.	1W1W	3.0	RAC	Distance Learning/Collaborate	Liu	4/22/0	Re
<input checked="" type="checkbox"/>		PCM MATH220.	2W1	3.0	RAC	Distance Learning	Roty	22/22/1	Re

Classes - Select

Help and documentation

What am I to do at this point? Mercer has this course. Whether it is offered at this time or not there should be some notification. **Rating: 2.**

Improvement:

Add a notation regarding course.

Registering for 2017 Fall MCN/ATL/RAC/NUR

Register in 3 easy steps: 1 Select 2 View 3 Register

Course Search

Term Period: *All*
Display: All Courses
Sort by: Default
Areas of Study: Default
Keyword:
Code:
Type: *All*
Level: *All*
Instructor:
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 Meets ONLY on these days
Classes starting between: *Any* - *Any*

Quick Add
Enter course code and section to add to Selected courses.
Course Code:
Section:
Add

Search Results - All Courses

Course	Course Title	Cr	Type
BUS ACC 205.	Introductory Managerial Accounting	3.00	Lecture
BUS ACC 372.	Intermed Financial Accounting II	3.00	Lecture
BUS ACC 375.	Tax Accounting	3.00	Lecture
BUS ACC 421.	Accounting Information Systems	3.00	Lecture
BUS BA 662.	Social Media and eMarketing	3.00	Lecture
BUS BAA 601.	Managerial Economics	3.00	Lecture
BUS BAA 603.	Financial & Managerial Accounting	3.00	Lecture
BUS BAA 607.	Management Infor Systems	3.00	Lecture

Go to Page: Go Displaying 1-10 of 114 Courses

Register for your courses: View Courses Proceed to Final Step

Cr	Campus	Delivery Method	Instructor	Seating	St
3.0	RAC	Distance Learning/Collaborate	Revels	7/22/0	Rei
3.0	RAC	Distance Learning/Collaborate	Liu	3/22/0	Rei
3.0	RAC	Distance Learning/Collaborate	Liu	4/22/0	Rei
3.0	RAC	Distance Learning	Roty	22/22/1	Rei

Classes - Select

Error prevention

The system does not even notice. It should at the very least state the class is already registered and not ignore it. **Rating: 3.**

Improvement:

Use better fuzzy logic to allow for code variances.

User control and freedom

At this point, it would be nice for the site to offer more options. Perhaps even with other similar courses. **Rating: 2.**

Improvement:

Give choices as to what to do next.

Consistency and standards

Here it is not clear why the user is being not being defaulted to another set of choices. **Rating: 3.**

Improvement:

Default to courses that best fir the given scenario.