Week 2

Evaluation of random internet site. This is heuristic evaluation of Mercer Registration.

Scoring:

        0 – This is not a usability problem

        1 - cosmetic problem

        2 - minor usability problem

        3 - major usability problem; important to fix

        4 - usability catastrophe; imperative to fix

Consistency and standards

Different styles of selection. Attention . **Rating: 3**.

Improvement:

Consistency between search areas.

Registering for 2017 Fall MCN/ATL/RAC/NUR

Register in 3 easy steps. **1** Select **2** View **3** Register

Course Search

Term Period	*All*
Display	All Courses
Sort by	Default
Areas of Study	Default
Keyword	
Code	
Type	*All*
Level	*All*
Instructor	

MO TU WE TH FR SA SU
☑ ☑ ☑ ☑ ☑ ☑ ☑
☐ Meets ONLY on these days

Classes starting between:
Any - *Any*

Reset Sea

Quick Add
Enter course code and section to add to Selected Courses.

Course Code INFM498
Section

Add

Search Results - All Courses

Course	Course Title	Cr	Type
⊞ BUS ACC 205.	Introductory Managerial Accounting	3.00	Lecture
⊞ BUS ACC 372.	Intermed Financial Accounting II	3.00	Lecture
⊞ BUS ACC 375.	Tax Accounting	3.00	Lecture
⊞ BUS ACC 421.	Accounting Information Systems	3.00	Lecture
⊞ BUS BA 662.	Social Media and eMarketing	3.00	Lecture
⊞ BUS BAA 601.	Managerial Economics	3.00	Lecture
⊞ BUS BAA 603.	Financial & Managerial Accounting	3.00	Lecture
⊞ BUS BAA 607.	Management Infor Systems	3.00	Lecture

Go to Page: [ ] Go   Displaying 1-10 of 114 Cours

The course was not found. Enter the section if one exists.

_____

Ok

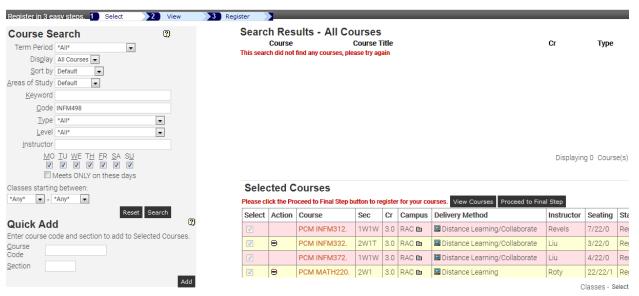|			Cr	Campus	Delivery Method	Instructor	Seating	St
			3.0	RAC	Distance Learning/Collaborate	Revels	7/22/0	Re
☑	⊖	PCM INFM332.	3.0	RAC	Distance Learning/Collaborate	Liu	3/22/0	Re
☑		PCM INFM372.	3.0	RAC	Distance Learning/Collaborate	Liu	4/22/0	Re
☑	⊖	PCM MATH220.	3.0	RAC	Distance Learning	Roty	22/22/1	Re

Classes - Select

Error prevention

Not very clear where to enter the course code since it has different names. Also has a gap between letters and numbers. **Rating: 3**.

Improvement:

Consistency between search areas.

Registering for 2017 Fall MCN/ATL/RAC/NUR

Register in 3 easy steps. **1** Select **2** View **3** Register

Course Search

Term Period	*All*
Display	All Courses
Sort by	Default
Areas of Study	Default
Keyword	
Code	INFM498
Type	*All*
Level	*All*
Instructor	

MO TU WE TH FR SA SU
☑ ☑ ☑ ☑ ☑ ☑ ☑
☐ Meets ONLY on these days

Classes starting between:
Any - *Any*

Reset Search

Quick Add
Enter course code and section to add to Selected Courses.

Course Code
Section

Add

Search Results - All Courses

Course	Course Title	Cr	Type
This search did not find any courses, please try again			

Displaying 0 Course(s)

Selected Courses
Please click the Proceed to Final Step button to register for your courses. View Courses Proceed to Final Step

Select	Action	Course	Sec	Cr	Campus	Delivery Method	Instructor	Seating	Sta
☑		PCM INFM312.	1W1W	3.0	RAC	Distance Learning/Collaborate	Revels	7/22/0	Re
☑	⊖	PCM INFM332.	2W1T	3.0	RAC	Distance Learning/Collaborate	Liu	3/22/0	Re
☑		PCM INFM372.	1W1W	3.0	RAC	Distance Learning/Collaborate	Liu	4/22/0	Re
☑	⊖	PCM MATH220.	2W1	3.0	RAC	Distance Learning	Roty	22/22/1	Re

Classes - Select

Help and documentation

What am I to do at this point? Mercer has this course. Whether it is offered at this time or not there should be some notification.   **Rating: 2**.

Improvement:

Add a notation regarding course.

Error prevention
The system does not even notice. It should at the very least state the class is already registered and not ignore it.   **Rating: 3**.

Improvement:
Use better fuzzy logic to allow for code variances.

User control and freedom
At this point, it would be nice for the site to offer more options. Perhaps even with other similar courses. **Rating: 2**.

Improvement:
Give choices as to what to do next.

Consistency and standards
Here it is not clear why the user is being not being defaulted to another set of choices.   **Rating: 3**.

Improvement:
Default to courses that best fir the given scenario.